

Public Comments Received for Case Number: 2025-00354
Response Monday, January 12, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Saturday, January 10, 2026

From: Lynsey Smith
City: Murray
State: KY
Zip: 42071

Comments:

The rate increase for Center Ridge subdivision is absurd. We currently pay a base rate of \$79 per month and to increase it over \$100 per month is absolutely absurd. Local areas do not charge this type of base fee and when they do increase the rate it is not by mass amounts at one time. Please reconsider this rapid hike in the rate.

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Received through Public Comments

Saturday, January 10, 2026

From: LARRY AVERITT
City: Paducah
State: KY
Zip: 42003

Comments:

As an unwilling customer of Bluegrass Water Utility Operating Company, LLC (Bluegrass Water), I wish to file a formal complaint regarding their December 11, 2025 request for an egregious increase in both water and sewer rates.

On February 27th, 2023, Bluegrass Water submitted an application to the KPSC for a 15.6% increase, from \$85.97 to \$99.37, in Case No. 2022-00432. The Commission subsequently denied Bluegrass Waters rate increase request, and instead, in their Final Order, reduced the monthly sewer rate to \$77.77.

Bluegrass Water now proposes a sewer rate increase of 46.6%, from \$77.77 to \$114.00/mo, in the current Rate Case No. 2025-00354.

It seems vividly obvious that the applicant, Bluegrass Water, is simply attempting to equal or exceed the \$99.37 monthly rate they were previously denied by this Commission, with their unjustified request for a 46.6% increase in the monthly sewer rate.

Likewise, Bluegrass Water now proposes a water rate increase from \$77.63 to \$106.12/mo in the same KPSC Rate Case No. 2025-00354. That just exceeds the \$105.84 monthly rate they were also previously denied by this Commission in the Final Order of Case No. 2020-00290, with this unjustified request for a 36.7% increase in the monthly water rate.

Additionally, Bluegrass Water asserted among other things, that customers were benefiting from the acquisition of their systems by Bluegrass Water, LLC:

the purchase by Bluegrass Water has created numerous benefits and economies of scale, including the cost savings from operational contractors and additional services provided by Bluegrass Water.

~Final Order, Case No. 2022-00432, p12, Feb14, 2024

However, this claim is clearly false, since Bluegrass Water has continued in its acquisition of numerous additional utility systems since it first began conducting business in 2019, and yet the rate payers in every system under its ownership have experienced no benefits whatsoever from said economies of scale. Quite the opposite, in fact. The service rates for all systems have continuously been dramatically increased.

Therefore, I contend that Bluegrass Water, LLC has failed to meet its burden of proof that rates are just and reasonable in past rate cases, in accordance with, and pursuant to, KRS 278.190(3). I further contend that the monthly service rates approved by the Commission in the Case No. 2022-00432 Final Order, and currently in effect, are not fair, just, and reasonable pursuant to KRS 278.030(1).

That same sentiment was expressed by then, Vice Chairman Kent Chandler:

I take no position on Bluegrass Water's business model at this time, but I would note that to-date I have yet to see the type of "economies of scale and scope that can sustain and improve existing service" and a rate that appears to me as being fair, just or reasonable.

~Vice Chairman Kent Chandler, Concurring In Part and Dissenting In Part,
KPSC Final Order, Case No. 2020-00290 August 2, 2021 pp.4,5

Furthermore, this Commission, itself, acknowledged the fact that service rates for Bluegrass Water customers are high, in the Final Order, Case No. 2023-00181, regarding Bluegrass Waters request for a CPCN, in its application for the acquisition of Commonwealth Wastewater Systems, LLC, Yung Farm Estate Homeowners Association, Inc., and Moon River Marina and Resort, LLC with the following statement:

If the resort at Moon River were to cease operations after Bluegrass Water began operating and made investments in the systems, which would be a serious risk if the Commission approved this CPCN, then the Commission would be left with one of two bad options: (1) allowing Bluegrass Water to recover its investment in the Moon River system from other customers, and thereby, increasing their already high rates;. . .

~ KPSC Final Order, Case No. 2023-00181 p. 20

The term, high, as used in this context, denotes rates that are significantly above the level of what is considered usual and customary charges for similar services from other providers. This directly contravenes the Commissions statement in the Final Order of the previous Bluegrass Water Rate Case:

The Commission, after consideration of the evidence of record and being otherwise sufficiently advised, finds that:

1. The rates set forth in Appendix B to this Order are the fair, just and reasonable rates for Bluegrass Water to charge for service rendered on and after the date of this Order.
2. The rate of return granted herein is fair, just and reasonable and will provide sufficient revenue for Bluegrass Water to meet its financial obligations with a reasonable amount remaining for equity growth.

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Received through Public Comments

Friday, January 9, 2026

From: Ronald Jackson
City: NEW CONCORD
State: Kentucky
Zip: 42076

Comments:

At this location in New Concord Ky. there is no sewer available, only water. It is not clear if this information has been presented to the Public Service Commission. From information I've been able to gather we are already paying one of the highest Water Rates in the country. If sewer was included it still be considered average. There are also people in the area on fixed incomes that are having a hard time paying the rate now and one household not using this service but still being billed. There are times when the water turns to air and others when there is no pressure but no boil order is posted. I understand this is a for profit company but for this location to be charged more than \$75.00 a month for water only at this time is not ethical in my opinion and raising the rate to more than \$100.00 a month would disgraceful.

There is no sewer and no trash pickup at Center Ridge location. Only Water!
If these other services were offered at this location I would not see a problem with it

Thank you very much for your time

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Received through Public Comments

Friday, January 9, 2026

From: Wyatt Severs
City: New Concord
State: KY
Zip: 42076

Comments:

The rate increase requested by Bluegrass Water of 36.7% for water service, raising our monthly bill from \$77.63 to \$106.12, is ridiculous.

An increase like this puts a financial burden on us, the residents, that we just cant afford. It is asking us to not be able to put a decent meal on our table so we can pay for their bad investments.

My bill went from \$23.29 to \$78.13 just 4 years ago when Bluegrass was given a 334% rate increase. This increase itself was outrageous and they have not made the infrastructure upgrades to our system that we were led to expect.

Other Calloway County water services like Barkley Lake Water District, are still charging only \$25.69 for up to 2,000 gallons. We were in line with other water service charges when our rate was \$23.29. Allowing them to increase our bill again, from \$77.63 to \$106.12, another 36.7%, makes us pay more than 410% MORE for water than our surrounding neighboring communities. There is no way anyone should have to pay over 400% more for anything then others.

This is entrapment; to force us to pay these prices for a service they are the only provider of and that most have no way of affording to provide on their own.

We should NOT be made to finance their decision to acquire 3 more failing systems (Commonwealth Wastewater Systems, Yung Farms Magruder Village).

We were not a part of the purchase decisions; they could figure how much money it would take to get those systems operating properly; the investors made the decision to buy; and they should have to foot the bill to get their systems operational and profitable.

THEY should be required to fund their operations; NOT US.

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Received through Public Comments

Friday, January 9, 2026

From: Paula Heilig
City: Murray
State: KY
Zip: 42071

Comments:

The 36.7% rate increase requested by Bluegrass Water for water service, raising our monthly bill from \$77.63 to \$106.12, is outrageous.

An increase like this puts a financial burden on the residents that they just cant afford. It is asking them to choose between water service and a meal on the table.

Bluegrass has already been given a 334% increase just 4 years ago (September 2021); the current rate is already 577% higher than the local Murray min monthly bill; and they have made no improvements or upgrades to our service.

We should NOT be made to finance their venture, their decision, to acquire 3 more failing systems (Commonwealth Wastewater Systems, Yung Farms Magruder Village).

We were not consulted about the purchases; they knew how much they had coming in from our and other systems; the investors decided to take on this venture, and they should have to foot the bill to get their systems operational and profitable.

They chose to purchase the 3 failing systems knowing the condition they were in, and THEY should be required to fund their operations; NOT US.

And, consolidated rates are wrong; we will pay to keep our service operating - and they should be held to make new system purchases do the same thing. The new customers can pay for their improved system.

To buy something and expect others to pay for it is wrong, and it would be wrong to allow them to do just that.

From: [PSC Public Comment](#)
To: ["John Hicks"](#)
Subject: RE: Oppose Increased Sewer Rate - Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354
Date: Monday, January 12, 2026 8:28:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: John Hicks [REDACTED]
Sent: Thursday, January 8, 2026 2:24 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Oppose Increased Sewer Rate - Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354

[REDACTED]

I am writing as a customer of Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) to formally oppose the requested sewer rate increase by Bluegrass Water in Case No. 2025-00354. The requested rate increase would raise my monthly sewer bill from \$77.77 to \$114.00, an increase of \$36.23 per month.

This is a 46.6% increase. This proposed increase appears to be excessive, unreasonable and would impose a severe financial burden on customers.

Bluegrass Water alleges that these increases are justified by citing infrastructure improvements and system upgrades. In the letter notifying us of the proposed rate increase, Bluegrass Water refers to infrastructure upgrades throughout their many systems, but they do not provide information about specific upgrades to the sewer system for River Bluff. Customers are being asked to shoulder enormous rate increases without clear, verifiable evidence of corresponding investment or benefit to service reliability or quality.

We have no alternative for sewer services. We understand that the provider expects a reasonable return on its investment, but customers are also entitled to a reasonable rate, especially considering that the customers are unable to obtain alternative providers for this sewer service.

I urge the KPSC to carefully scrutinize the utility company's justification for this requested increase, especially given concerns about investments in aging infrastructure and executive compensation.

I respectfully request that the KPSC deny or, at the very least, substantially reduce the requested rate increase in order to protect the consumers.

Sincerely,

John Hicks

[REDACTED]

Prospect, Kentucky 40059

[REDACTED]

From: [PSC Public Comment](#)
To: "Marsha Hicks"
Subject: RE: Oppose Increased Sewer Rate - Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354
Date: Monday, January 12, 2026 8:29:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Marsha Hicks [REDACTED]
Sent: Thursday, January 8, 2026 2:30 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Oppose Increased Sewer Rate - Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354

[REDACTED] [REDACTED] ?

I am writing as a customer of Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) to formally oppose the requested sewer rate increase by Bluegrass Water in Case No. 2025-00354. The requested rate increase would raise my monthly sewer bill from \$77.77 to \$114.00, an increase of \$36.23 per month.

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I urge the KPSC to carefully scrutinize the utility company's justification for this requested increase, especially given concerns about investments in aging infrastructure and executive compensation.

I respectfully request that the KPSC deny or, at the very least, substantially reduce the requested rate increase in order to protect the consumers.

Sincerely,

Marsha Hicks

[REDACTED]

Prospect, Kentucky 40059

[REDACTED]

[REDACTED]

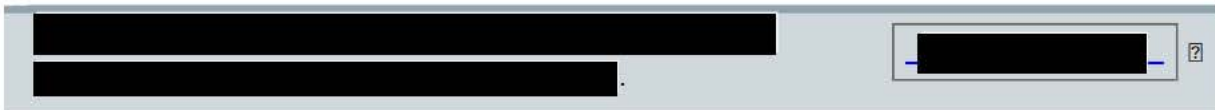
From: [PSC Public Comment](#)
To: ["MARTI SIGERS"](#)
Subject: RE: PSC Case No. 2025-00354
Date: Monday, January 12, 2026 8:29:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: MARTI SIGERS [REDACTED]
Sent: Thursday, January 8, 2026 8:47 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: PSC Case No. 2025-00354



Hello.

Please see the attached complaint regarding the Kentucky Public Service Commission Case No. 2025-00354 concerning Bluegrass Water Utility Operating Company's proposed rate increase.

I had originally sent this letter via certified mail to P.O. Box 615 in Frankfort on December 29, 2025; however, it hasn't been delivered and appears to be returning to us according to the tracking information on the USPS website-reason unknown.

We would greatly appreciate your assistance with this matter.

Thank you,
Ronald and Marti Sigers

RONALD & MARTI SIGERS

[REDACTED]

PADUCAH, KY 42003

[REDACTED]

[REDACTED]

Public Service Commission
P.O. Box 615
Frankfort, KY 40602

December 28, 2025

RE: KENTUCKY PUBLIC SERVICE COMMISSION CASE NO. 2025-00354
BLUEGRASS WATER UTILITY OPERATING COMPANY PROPOSED RATE INCREASE

To Whom it May Concern:

We are writing to formally oppose the proposed rate increase by Bluegrass Water Utility Operating Company in Case No. 2025-00354, which would raise the monthly sewer bill from \$77.77 to approximately \$114.00.

Bluegrass Water Utility Operating Company LLC is a registered foreign (Missouri) business with the Kentucky Secretary of State under organization numbers 1052610 and 1052606. Therefore, BGW/CSWR is conducting business in interstate commerce as well as intrastate commerce. Under both organization numbers issued by the Kentucky Secretary of State (Michael Adams):

1. The industry is listed as "private households"
2. The number of employees is small (0-19).
3. Address is 1630 Des Peres Road, Suite 140, St. Louis, Missouri 63131
4. Registered agent is CT Corporation System, 306 Main Street, Suite 512, Frankfort, KY 40601

The proposed rate increase is excessive, unreasonable, and imposes a severe financial burden on customers of Great Oaks Subdivision in Paducah, Kentucky. Prior to Bluegrass Water taking over this system, the monthly sewer rates were approximately \$15 per household. The drastic escalation in costs since that time is alarming and unsustainable for many of the homeowners in the subdivision. This rate doesn't even include our water service, which is provided by Paducah Water.

Bluegrass Water claims the rate increases are due to infrastructure improvements and system upgrades; however, residents have not observed any of these improvements and supposed upgrades.

In addition, I would like to specifically address 3 issues below regarding BGW/CSWR:

1. An Arcadia Pines Subdivision (customer of Bluegrass Water/CSWR) submitted a previous complaint with the Kentucky Attorney Generals Office against Bluegrass Water (BGW)/CSWR where BGW **claimed** to have completed improvements to their sewage-lagoon. The claims by BGW were later refuted by photographs and aerial photography. The evidence was forwarded to a lead Attorney with the Kentucky Attorney Generals Office regarding **"false statements"** provided by BGW/CSWR.
2. An Arcadia Pines Subdivision (customer of BGW/CSWR spoke with a contractor of BGW/CSWR who stated the monthly payment pays for all systems that BGW/CSWR operates and does not specifically pay for the Arcadia Pines Subdivision sewage-lagoon. **Which raises a concerning question: Are customers of BGW/CSWR paying to financially prop up BGW/CSWR in its company-wide area of operations versus addressing specific environmental issues with a designated sewage district / sewage-lagoon and its respective customers?**
3. On or about April, 3, 2023, the Office of the Environmentalist at the Purchase District Health Department stated BGW/CSWR was found to be in an **environmental violation** regarding the reported failure of a lateral fill line at the end of a sewage lagoon. The violation was discovered by an inspector in September 2022. In 5 months, BGW/CSWR did nothing to remedy the environmental violation. As a result, I would like to note the following
 - A. Reported failure of BGW/CSWR to remedy an environmental violation in McCracken County, Kentucky after receiving notice of the violation by the Purchase District Health Department.
 - B. Alleged breach of the acquisition agreement granted by the Kentucky Public Service Commission in order 2019-00104 on 8-14-2019.

- C. Breach of a fiduciary duty to the customers of BGW/CSWR who pay a monthly flat-rate for competent servicing of a distressed sewer-lagoon in McCracken County, Kentucky.

It should be noted that City of Paducah residents pay less than half of this newly proposed rate for combined water, sewer and trash services. Under this proposal, customers of Bluegrass Water would pay more than double that amount for sewer service alone. This comparison underscores how disproportionate and inequitable the proposed rates are. I feel that the new rate would also cause a potential buyer great hesitation if considering purchasing a home located in the subdivision.

I respectfully urge the Commission to carefully scrutinize this request, require substantiated proof of actual improvements and consider the impact on the families of Great Oaks Subdivision. The PSC exists to protect public interest and approval of this increase would fail that mission.

Thank you for your time and consideration.

Respectfully,

Ronald and Marti Sigers

Great Oaks Subdivision homeowners
Paducah, KY

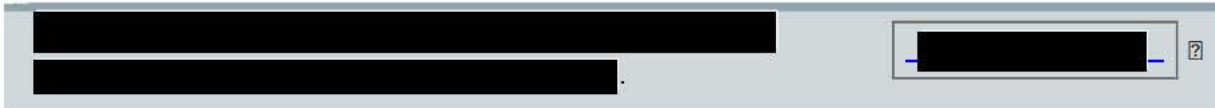
From: [PSC Public Comment](#)
To: ["Charlie Coombe"](#)
Subject: RE:
Date: Monday, January 12, 2026 8:30:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Charlie Coombe [REDACTED]
Sent: Sunday, January 11, 2026 1:43 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject:



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in **Case No. 2025-00354**.

Just in the last five years, my wastewater rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

In addition to the burden on individual households, this rate increase also impacts our **Homeowners Association**, which is a customer of Bluegrass Water. Increased HOA utility costs ultimately affect the entire community.

Key concerns include:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues such as foul sewer odors and limited utility presence persist.

- **Financial Burden:** A proposed \$114 monthly bill is unaffordable for many households, especially seniors and families on fixed incomes, while corporate overhead appears to continue growing.

- **Need for Accountability:** Before approving any further rate increases, there must be transparency and an independent audit of how prior rate increase revenues were spent.

Residents are a captive audience with no alternative for sewer service. I respectfully request that the Commission deny this proposed increase and require a full, independent audit before considering any future rate adjustments.

Sincerely,

Charles and Darcy Coombe

[REDACTED]

Louisville, KY 40245

*Angela M Goad
Assistant Attorney General
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*Bluegrass Water Utility Operating Company, LLC
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*Aaron Silas
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*Bluegrass Water Utility Operating Company, LLC
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